NotifyTB FAQ (Help)Frequently Asked Questions

Introduction

You can use this application from both computer browser or android application. To login for the first time after you have installed the android application, you will need internet connection. After you have logged in, you can use it offline or online. Please keep in mind that, you can save patient data in the application without internet. But the notification can not be sent without it! You can send notification manually or it will be sent automatically after 24 hours of saving the data subject to condition that internet connection is available and app is open. So please try to stay connected to internet when you use it.

General FAQs

How to find application link?

From your PC's browser, go to the link or type <u>http://notifytb.icddrb.org</u>. You can download the android application from <u>Google Play Store</u> & the IOS application from <u>Apple Store</u>.

Contact for help.

For any queries, please feel free to contact.

Cell: 01730380077 E-mail: notifytb.bd@gmail.com

Android Application FAQs

How to register and login?

After you have installed the application you will see a screen like the below picture

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🔒 PIN			
	Logi	n	
Forgot	PIN?	Need	help?
Not a me	ember yet?	Registe	r Now!
	Version	1.0.3	
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If you are a new user, click on the **Register Now** button and you will see a form appears with some fields. Fill in the form and hit **Submit**. Your account will be created upon some verification process. Wait for the SMS that will be sent to your given phone number with a PIN code of 4 digits. Enter your phone and the PIN you just received through SMS and hit **Login**







If you are already registered, just type your phone number and PIN in the given fields and hit **Login** button. If your phone number and PIN are right, you will redirect to the home page like below. Please note that to login for the first time to the application after you have installed, you will need internet connection. After you have logged in, you can use it offline or online.

If I forget my PIN...

If you forget your PIN, you can recover that from your mobile very easily. Just press **Forgot PIN?** in the lower part of the app's login screen. You will see a pop up window like this one below.



Type your registered phone number and hit **Submit**. If your phone number is correct you will receive your PIN number in your phone as message shortly.

Profile management...

There is a menu icon in the upper right corner. Click on that. Go to **Profile**. You will see a screen with your profile info. You can edit your info pressing the **Edit profile info** button.

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জনায়) E. User =			জানা3 ³ E	E. User 😑		
This option is used to add patient data	This op add pat	tion is used to tient data	Add new	B List	You can alwa patient list y from here!	ays check ou notified
Notifying patient Notified patients			Notifying patient Notifie	ed patients		





This one will show the dashboard of your notified data summary!



You will see a form having some fields to insert patient details. Please fill in that form with correct information and hit **Save**. You will see a view page where you can check your data and press **Ok**. Your data will be saved.

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<u>फाता</u> औ	E. User \equiv	C	Data was inserted successfu
* Indicates I	mandatory fields	Name	: Ritu
		Age	: 12 Years
Ritu		Sex	: Female
10	E	Phone	e No. : 01245767978
ΙZ	Female	Alt. Pl	hone :01245787946
01245767978		Divisio	on : Dhaka
01210/0/0/0/0		Distric	ct : Dhaka Zila
01245787946		Upazi	lla : Pallabi Thana
		Area	: Mirpur-11
Dhaka 👻	Dhaka Zila 👻	TB Sit	te : Pulmonary TB
		Histor	ry : New
Pallabi Thana 🔻	Mirpur-11	Bact. Status	: Bacteriologically confirmed s case
Pulmonary TB	•	Rif Re	s. : Not available
		ID Nu	mber :
New	•	ID No.	. Type : NID
S	ave		ОК
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If you want to send notification, click on the Sync option from your home screen. You will be asked to confirm. Press Confirm.









How to see patient data I notified?

In the home screen go to the List option. You will see a list containing all the patient data you notified.

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Search Here	
5 patient(s)	found
Ritu 01245767978 Treatement not started	15/11/18
Lotif Mia 01730380076 Treatement not started	08/11/18
Lotif Mia 01956764623 Treatement started	08/11/18
Jolil Mia 01956764623 Treatement started	08/11/18
Jhorna 01546686758 Treatement started	08/11/18

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Select the one one you want to see. A page with that particular patient details will open.

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< Ritu	
Age	: 12 Years
Sex	: Female
ID Number	: NID-
Division	: Dhaka
District	: Dhaka Zila
Thana	: Pallabi Thana
Area	: Mirpur-11
Mobile	: +8801245767978
Alt. Mobile	: +8801245787946
TB Site	: Pulmonary TB
Bact. Status	: Bacteriologically confirmed TB case
L Patawa	. Marrie

History	: New
Rif Resistance	: Not available
Date	: Nov 15, 2018 10:36
Treat. Status	: Not started
Status	· Not Sent
	Edit
\sim \triangleleft	0
<u>How to e</u>	dit patient data?

Open the specific patient page like before. If your data is not already been synced to server, you will be able to see an **Edit** button below the screen. Hit that button, another page will appear where you can edit those data you entered previously. To edit a specific item click on the red edit icon beside that specific item and type or select your new data. After you have edited the data please check if all the data are ok and press **Update**

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U	pdate patient	t	
Name	Ritu		-
Age	12		-
Sex	Female	•	-
ID Number	NID	•	-
Division	Dhaka	•	-
District	Dhaka Zila	•	
Upazilla	Pallabi Thana	•	
Area	Mirpur-11		
Mobile	01245767978		-
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Cane			
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<u>User panel</u>

In your home screen, select the lower right option which says **User Panel**. Click on that and a patient data summary that was entered by you appears.

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	GETB 🕙 icddr,b 🕼	Thank you for	notifying TB
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If I want to use the app on a different phone...

Make sure you have an **internet connection**. Fill in the login form with your phone number and PIN. Press **Login**. All your data will get synced automatically with your application.

Web Application FAQs

How to login?

Go to the link here. You will see a login box like this picture below



If you are registered to our system, enter your phone and PIN in the login form and hit Login button.

How to register?

If you are a new user, click on **New registration**. A sign up form will appear. Fill in the form with correct information and click on **Register now** button. If you are authorised you will have a PIN through SMS in your phone.





		Rep a verse entra series
	About	
		Email: notifytb@icddrb.org
		Hotline: 01730380077
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Janao	=			😤 End User 🗢
End User Online	User Panel Control panel			et Home ⇒ User Pan
AIN NAVIGATION	7	+ 3 A	6 9+	1 9+
User Panel	Total Patients	DOTS Enrolled Patients	Pulmonary Patient	Extra Pulmonary patient
Notifying Patient	<	0	0	0
Resource				
About				
Help				
Contact Us				

How to notify TB Cases?

In the left side of your dashboard you can see a menubar. Click on **Notifying Patient** -> **Add new**. A form like below will appear.

Janao	=			
End User • Online	Add New Patient			
	Name *	Enter Patient Name		
MAIN NAVIGATION	Age *	Enter Patient Age		
 Notifying Patient 	sex *	\circ Male \circ Female \circ Other		
	Phone *	Enter Phone No		
Resource	Alternate Phone	Enter Alternate Phone No		
About	Division: *	Select	×	
	District: *	Select	v	
	Upazilla: *	Select	v	
	Address	Type Area		
	Identification Number (if any)	Select Tyype ID		
	Anatomical Site disease *	○ Pulmonary TB ○ Extra- pulmonary TB		
	Treatment History	Select •		
	Bacteriological Status	Select	v	
	Rifampicin resistance	○ Resistant ○ Sensitive ○ Not Available		
		Save		

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Version 1.0.0

Fill in the form with required information. Press **Submit**. You have notified successfully. Congratulations!

Notified patient list...

In the menu bar, go to **Notifying Patient** -> **Patient list**. You will see a list of patients you have notified to NTP.

Janao		🔗 End User 🕫
End User • Online	Notified Patient List	֎ Home > All Patient
MAIN NAVIGATION	Show 10 Search:	
🕸 User Panel	Notified Bact. Treatment SI Date PID Name Mobile Status History Site RIF Status Action	
Notifying Patient <	1 2018-12-09 302697-18-0003 Raton 01021346597 B+ New Extra-pulmonary TB Started	
	2 2018-11-22 302664-18-0002 Adel 01730380080 B+ Retreatment Pulmonary TB Not Started	
Resource	3 2018-11-18 302606-18-0001 Sazzad 01911813643 B+ Retreatment Pulmonary TB Not Started	
🖉 About	4 2018-11-18 302626-18-0003 niloy 01911813643 B+ Retreatment Pulmonary TB Started	
🕼 Help	5 2018-11-18 302697-18-0001 Ritu 01234579787 CD New Pulmonary TB Resistant Started	
Contact Us	6 2018-11-18 302697-18-0002 Opu 01245784943 CD New Pulmonary TB Not available Started 🥜	
	7 2018-11-08 302630-18-0005 Lotif Mia 01730380076 B+ Retreatment Pulmonary TB Not Started	
	SI. Notified PID Name Mobile Bact. History Site RIF Treatment Action Date Status Status	

Go to patient list(Follow previous step). Click on the edit icon on the right side of the list item. Edit the data. Press Submit

Janao	=		8 End User 🕫
End User • Online	Update Patient Information		Home > Update Patient Information
	Name *	Raton	
Balt ter Panel	Age *	26	
Notifying Patient <	Sex *		
 Notifying Patient Resource About Help Contact Us 	Sex * Phone * Alternate Phone Division: * District: * Upazilla: * Address Identification Number (if any) Anatomical Site disease * Treatment History Bacteriological Status Rifampicin resistance	 Male Female Other 01021346597 Enter Alternate Phone No Dhaka Dictrict Code Upazilla Code Upazilla Code Type Area NID Tyype ID Pulmonary TB • Extra-pulmonary TB Pulmonary TB • Extra-pulmonary TB Bacteriologically confirmed TB case Resistant • Sensitive • Not Available Submit 	
	Copyright © 2018 NTP. All rights reserved.		Version 1.0.0
Forgot PIN?			

If you have forgotten your PIN, You can recover that from your PC too. In your login page, you will see a **Forgot PIN?** option just below the login box. Click on that. A different box will appear with a phone number field.



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Enter your phone number and hit **Resend PIN**. If your number is correct, you will get your PIN as SMS shortly.

Staff FAQs

PP Name:

Enter PP Name

Staff privileg	<u>e</u>	
Staff has the privilege t	0	
Patient Management		
Provider Managemen	it in the second se	
Facility Management		
Update DOTS info		
How to add I	Provider?	
From the menu bar, go	o to Provider Management -> Add new . Fill in the form and hit Submit .	
Notify TB		🔗 Sumon A 😋
Sumon A • Online	Add New provider	֎ Home > Add New provider

How to Edit Provider?

From the menu bar, go to **Provider Management** -> **View list**. Click on the edit icon. An edit window will appeare.

Notify TB	=								🙁 Sumon A 😋	Notify TB	•		🙁 Sun
Sumon A • Online	Provider List	t								Sumon A • Online	Update Provider	Information	Home > Update Provide
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8 Dashboard	Name 🗍	Age I	î Phone ↓î	Sex ↓	Designation	Speciality	† Туре ↓	† Action		🍪 Dashboard	Age:	56	
Notifying Patient <	Dr. Adel	30	01710578232			none	PP	🥝 😳		Notifying Patient	Sex:	Male	
Provider Management 🕔	Dr. Amin	32	01552371099			none	PP	0		🎄 Provider Management <	Туре:	PP .	
Facility Management <	Dr. Mehedi	30	0170000003	male	мо	Medicine	PP	0		Facility Management <			
FAQ	Dr. Rana Ahmed	56	01911813644	male	Medical Officer	Chest Specialist	PP	0		FAQ	designation:	Medical Officer	
	Dr. Zobayer	30	01911812623	male	Medical Officer	Medicine	PP	0			Speciality:	Chest Specialist	
	Dr. Zobayer	30	01911812622	male	Medical Officer	Medicine	PP	0				onest operations	
	Dr. Zobayer	30	01911812621	male	Medical Officer	Medicine	PP	0			Super Seciality:	Child TB SPecialist	
	Dr. Zobayer	30	01911812620	male	Medical Officer	Medicine	PP	00			Primary affiliation:	DMC	
	Jamal Khan	27	01911813645	male	Assistant		PP Assistant				Breetleler	DUG	
	Mahfuz	32	01911223341	male	Assistant		PP Assistant	00			affiliation 1 (if	DMC +	

How to add Facility?

From the menu bar, go to Facility Management -> Add new. Fill in the form and hit Submit.

AdminMN	≡	🛞 Mohammad Shahnewaz Sarker 🛛 🕫
Mohammad Shahnewaz	Add New Facility	Home ≥ Add New Facility
	Facility Name	
Main Navigation Bashboard	Enter Facility Name	
Notifying Patient <	Established in:	
Provider Management <	Established in	
H Facility Management <	No. of specialists engaged:	
🚯 Staff Management K	No. of specialists engaged	
🖨 Admin Management <	No. of beds:	
🖴 FAQ	No. of beds	
	Estimated no. of daily outdoor patients:	
	Estimated no. of daily outdoor patients	
	Address:	
	Address	
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	Longitude:	
	longitude	
	Submit	
	¢	•
	Copyright © 2018 NTP. All rights reserved.	Version 1.0.0
How to ec	dit facility	

From the menu bar, go to Facility Management -> View All Facility. Click on the edit icon on specific item. An edit window will

appeare. You can change status to active or to inactive by clicking on the cross or tick icons.

Summ A Facility List MAIN NANACATION Facility List A Dashboard Image: Image	Notify TB	=			
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PG Hospital 1950 200 500 500 PG Hospital, Shahbag, Dhaka 🥥 📀		PG Hospital 1950	200 500	500 PG Hospital, Shahbag, E	haka 🥜 🧭

Notify TB	
Sumon A • Online	Update Facility
MAIN NAVIGATION	Facility Name
B Dashboard	Holy Crecent
Notifying Patient	Established in:
💈 Provider Management <	1990
E Facility Management	No. of specialists engaged:
FAQ	90
	No. of beds:
	200
	Estimated no. of daily outdoor patients:
	300
	Address:

How to update DOTS info?

Go to **Notifying patient** -> **View list**. Press the button **Update DOTS Information** from the list for the item you want to update. A pop up box will appear like below. Enter the DOTS name and hit **Update**.

Notified Patient Ust Notified	Notified Patient List Notified Patient List Notified Patient List Row 1 Row 1 <th>Mohammad Shahn</th> <th>ewaz</th> <th></th>	Mohammad Shahn	ewaz												
Bhow 10 einters Name: Borl VA NUMBER INCOME SL 1 POD Name 1 A P Bashoord I 1 Borl 2 Kotlo 3 Yusuf 9 0 Marcebiogically-confirmed TB case 6 Name 10 Male 10 Male 10 Korm 6 Male 11 10 10 Male	Brow 10 • emines Bonit All Brit 100 • emines Bonit All Brit 100 • emines Bonit 10 Dasbourd • • 11 Bonit • 10 Bonit • 11 Bonit • 12 Rest • 13 Bonit • 14 Bonit • 14 Runnet • 15 • • 16 Runnet • 16 Runnet • 16 Runnet • 16 Tomat 20 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1703 • • 1704 • • 1705 • • 1704 • • 1705 • • 1704 • • 1705 • </th <th>Online</th> <th></th> <th>Notified Pat</th> <th>ient List</th> <th>Π.</th> <th></th> <th></th> <th></th> <th></th> <th>_</th> <th></th> <th></th> <th></th> <th>🖚 Home > All P</th>	Online		Notified Pat	ient List	Π.					_				🖚 Home > All P
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DOTS Center FAQs

DOTS privilege...

DOTS has the privilege to View nearby patients Enroll patients Refer patients to other DOTS Declare patient as private

How to view suggested nearby patient list?

Login to the app using DOTS username and password. A list of suggested patients will appear if available. Swipe right to view

enrolled patients and next the list of private patients.

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Not a member yet? Register Now!			Refer to others	Enroll here
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How to Enroll patients?

To enroll a patient to the DOTS, it is required to be marked as called. Click on the patient from suggested list. Click **Confirm as called** to "**Yes**". A pop up will appear, click **Confirm**. If confirmed, then the patient can be enrolled. Click on the **Enroll here** button, enter the **DOTS Enrollment Number** and press **Confirm**.

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How to refer patients to other DOTS?

If you want to refer some patient to other DOTS who was suggested to you, click on the patient from suggested list, **Confirm as called** and press on **Refer to others** button. A list of nearby other DOTS list will appear, click on the specific DOTS you want to refer to, and press **Confirm**.

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Date 09/12/18	icddr,b, Mohakhali 01755594950 Shaheed Tajuddin Ahmed Sarani, Mahakhali, Dhaka 1212
Doctor End User Confirm as called	NIDCH, TB gate 01936551871 DOTS Corner, NIDCH . Dhaka
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How to mark patients as "Private"?

To mark a patient as private, click on the patient from suggested list, Confirm as called, and then make private patient option to "Yes".

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Doctor	Doctor
End User	End User
Confirm as called	Confirm as called
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